

### Tuesday, June 20, 2023

Call to Order: 0702

Review/Approve Minutes from May Meeting – Delayed approval of meeting minutes as last minute

notes needed to be added Motion to Delay – Steve Castle

2<sup>nd</sup>: Westin Pigott

All – Yes

Motion Carries: Yes X No □

### **Roll Call:**

• A Quorum was present X

• A Quorum was <u>not</u> present □

Name:	Title:	Present	Absent
Steve Castle	President	Х	
Richard Overfield	Vice President	Х	
Westin Pigott	Treasurer	Х	
Emily Baker	Secretary	Х	
Maureen Schriner	Property Manager	Х	
Ben Browning	Lakes and Dams (Interim)		Х
Randi Miles	Recreation (Interim)		Х
Tiffany Liss	Communications (Interim)	Х	
Patrick Moyer	Director, Common Grounds	Х	
Karl Krukenberg	Planning and Development		Х
Maggie Cordaro	Director, Social Events		Х
Matt LaPaglia	Director, Technology	Х	
Kyle Bushey	At Large		Х
Jeffrey Yardley	At Large	Х	



Guest Business / Attendees: Paul Ash, Ron Liss, Pattie Grey

### **GUEST REMINDER:**

Please hold your comments until after HOA BOD Business, there will be time for "Public Comments."

Name:	Address:	Comment(s):
Paul Ash	15202 Shoreway E Court	Trees on common area along Greyhound need to be removed
Ron Liss	, ,	Would like common area along Greyhound/ Shoreway cleaned up- possibly picnic table/firepit Peeling pool paint question- will be addressed in fall- whole pool will be repainted
Pattie Grey	15 E. Laredo Way N Drive	



#### **BOARD REPORT:**

### **Treasurer** – Westin Pigott

- May financials approved
- Taxes: New tax firm- IRS interest earned on CDs: taxable as earned income. Income tax paid

### Planning and Development - Karl Krukenberg

• No report submitted

### Secretary - Emily Baker

Emily and Matt to meet to update meeting minutes

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### Director, Technology - Matt LaPaglia

- New website up and running for tennis reservations
  - Username: Number of address, first name of account owner (Ex: 553Emily)
  - o \$150/ year
  - o Go live: July 1

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### **Director of Communications –** Tiffany Liss (Interim)

- See The Village Farms Communications Reporting (PDF) sent to the BOD 6/19/2023
- Social Media (Facebook):
  - Exceeding our Reach by 98% over 6/19/22
  - Page visits were the highest in Q3 2022 with communication around the Village Farms
     Sidewalk communications.
  - o Current Q3 2023 with 481 Page visits over Q2 2023 with 346 Page visits.
  - o Q3 2023 19 New Likes, a 2% increase over Q2 2022.
  - o 17% of our Facebook Audience is Women, with 29% being men.
    - 23.4% of our Facebook page followers are women 35-44
- Village Farms Resident Email:
  - We have 1,127 contacts in our Email List
    - of those, 1,085 are current subscribers
  - Our open rate for emails is up 39% over 2022
  - Our click rate for emails is up 78% over 2022



- the highest click rate was a total of 4 emails sent in 2022 at 19% and the open rate was 79%:
  - 1. The Village Farms Sidewalk Communication
- 2. The Village Farms July 2022 & HOA Newsletter
- 3. The Village Farms Sidewalk Communication 2nd Email
- 4. 2022 Village Farms Splash Bash
- Areas of Focus for 2023 Q3/Q4:
  - Social Media:
    - Develop content Calendar for Facebook
    - Increase new followers by 5%
    - More community engagement
  - Emails:
    - Update and clean contacts
    - Consistent email calendar
    - More Community engagement
- Propose Monthly Newsletter added to our Website for residents/log-in to view
- 2024 HOA Bylaws and Covenants additions (2022 Motions for adding to 2023)
  - o Every 10 years: 2024 would be 10 years
    - Will need to discuss with legal team before updating anything
- Pool/Tennis Court Cards/ID
  - o Photo ID rather than paper ID
- Kids Working (Private portal) for discussion
  - o Worth investigating, will have to find a way to lock down the information so it's secure

### **Director, Social Events** – Maggie Cordaro

- Fishing tournament
  - Approximately 100 participants
  - Thank you to Pat, John, and Will for judging
- 4th of July Parade
  - o Popsicles and tattoos to be purchased
- Splash Bash
  - Reserved Big Hoffa's
  - o Discuss duck race
- Car Show
  - o Reserved Grace truck and an ice cream truck
- Resident questions
  - Movie night at the pool



- o Foam machine at splash bash
- o Movie night in common area
- Baby sitter list

### **Director, Common Grounds** – Patrick Moyer

- Concrete laid by tennis courts 6/20; Sod to follow then project complete
- Brightview to lay new mulch/sand for play area
- Estimate for dead tree removal- 3 received; needs approval from Steve (\$2,900-\$4,000)
  - o Board members to walk common grounds to address

### Lakes & Dams – Ben Browning (Interim)

• John Mueller/Ben Browning to connect to catch up

### Recreation - Randi Miles (Interim)

- Tennis court sign up
- Wind screen put up over the weekend

#### Vice President – Richard Overfield

- Zoom Subscription fee- since no longer using for resident attendance is this still a necessary expense?
  - o Will keep, need to switch to technology card-still attached to Brownings personal card
  - o \$150/year
- Should we utilize Microsoft Forums rather than SurveyMonkey
  - o Richard to send demo/investigate costs of Forums/cost savings of teams for

### **President** – Steve Castle

- No new business to report
- Board Organizational special meeting to be postponed, as many members absent for this meeting

### **Directors at Large:**



• Jeffrey Yardley- Nothing new to report

#### **Property Manager** - Maureen Schriner

- Complaints/Comments/Concern
  - o 15116 Goodtime Ct. pool party information 6-14
  - 217 Amkey Way fence/easement 6-9
  - o 14919 Admiral Way N. fence/easement 6-9 & 6-12
  - 14932 Senator Way fence questions 6-8
  - 14926 Senator Way easement questions 6-6
  - 233 Admiral Way HOA dues questions 6-6
  - o 706 Citation Rd. blocked trail easements 6-5
  - 421 Sapphire Dr. park bikes in bike racks 6-5
  - o 1105 Greyhound Pass pool and dues question 6-5
  - o 636 Worth Ct. called parents regarding pool problem 5-30
  - o 14842 Sulky Way swim lesson 5-29
  - o 516 Sapphire Dr. fence 5-26
  - o 14709 Alsong Ct. home addition 5-24
  - o 15211 Stars Pride Ct. pool question 5-24
  - 1132 Greyhound Pass entranceway flowers 5-24
  - o 207 W. Greyhound Pass lost pool card 5-23
  - 84 Citations Ct. dues question 5-23
  - o 433 Sapphire Dr. new resident pool questions 5-23
  - 14801 Sulky Way repaving streets questions 5-22
  - o 710 E. Greyhound Pass trash pick up 5-17
  - o 137 Laredo Way solicitors 5-16
  - 15057 Super Star Dr. HOA dues 5-17
  - o 14801 Sulky Way drainage questions 5-17
  - 14839 Sulky Way pool, bee, and dues question 5-16
  - o 15202 Shoreway E. Ct. removal of five ash trees on the common ground 5-13
  - o 148 Admiral Way long grass and weeds 5-4
  - 14921 Adios Pass two complaints trash cans, mailbox, long grass, and weeds 6-14 (waiting on an update from resident)
- Clubhouse/Apartment/Maintenance Rental Report emailed to BOD
  - Westfield Fire Inspector came out for yearly inspection 5-30. Two items were found (a light bulb needs to be replaced at the upper entranceway and capacity signs need to be posted. Ryan Fire Protection came out on 6-7 to submit a work order. Signs have been posted (open) 6-14
  - o Matt LaPaglia put the two new bike racks together (complete) 6-5
  - Dustin Nelson (handyman) was out on 6-6 to install IT equipment, install new posts, and signs, and the snack shack door sweep. Lower level faucet and IT equipment 6-14 (open)
  - o Glidden will paint tennis poles 5-17, lm (open) 6-14
  - o New signs for the pool private property (complete) 6-5
  - Tennis courts sign sent to Steve Castle (open) 4-26



- Nick Bonds painted the new board fence. The pool maintenance fence needs to be pained (complete) 6-13
- Common Ground (Pat Moyer)
  - Brightview 5-15 and 3Crowns 5-17 Shoreway four tree removal. Received quotes and sent to Pay Moyer (open) 6-6
  - Worth Ct. letter to the residents regarding weeds from 146th fence line sent (complete)
     5-17
  - Get a quote to repair/replace and paint the common ground fence (open budget 2023)
  - o Replace tennis court wall (received quote spring 2023 budget). Granit brick color (open)
- Common Ground Recreation
  - Common ground signs were dropped off at CSI 5-3. Picked up on 6-5 and installed on 6-6 (complete)
  - A work order was submitted by Pyles Pools for lifeguard umbrellas/stand (complete) 6-5
  - An email was sent to John Pyle regarding paint chipping 6-5 & 6-13. Will repair in the fall of 2023
  - The tennis court quote to fix the sidewalk, sod, screens, and fence 5-17
  - Recreation replace park benches 2023
- Lakes & Dams
  - o Fishing is for residents only. You must accompany your guests when fishing
  - o Please keep all grass clippings out of all streets in Village Farms
  - Lake treatment the lake is treated every other week
- Snack Shack & Pool (Open)
  - o Painting pool 5-17
  - Power wash pool deck 5-15
  - Two pool lights are out electrical repair is needed and John Pyle is working to fix the problem 5-15 (open)
- OTHER -
  - If you have not yet paid your HOA dues they are now late. \$100 late fees will be going out in June. I called 68 residents on 6-1-23 for a reminder about the HOA dues.
     Reminder called to 24 residents on 6-14
  - As of board meeting- 10 residents' dues outstanding
    - Will send late reminders this month
- Office Information Welcome Packets
  - 3 packet
- Transfer Letters/Closing Letters emailed to the BOD
- OPEN ITEMS
  - Lakes & Dams repair seawall at Greyhound Pass 2024
  - Pat Moyer replace the stone wall at the tennis courts in 2023
  - Clubhouse bathrooms tile and reset toilets 2023
  - Pat Moyer Reserve Study 2-21
  - Planning and Development Update on streets and roads
  - o Tennis app
  - o Children's work directory 6-14



Steve Castle

Any New Items?  • Tattered flag					
PUBLIC COMMENTS: See Guest Business section.					
Motion to Adjourn: 8:26pm  Motion to Adjourn – Steve Castle  2 <sup>nd</sup> – Westin Pigott  All – Aye  Motion Carries: Yes X No □					
Secretary Signature	Emily Baker	Emily Baker			

Stun Dart

President Signature